



City of
Mayfield Heights

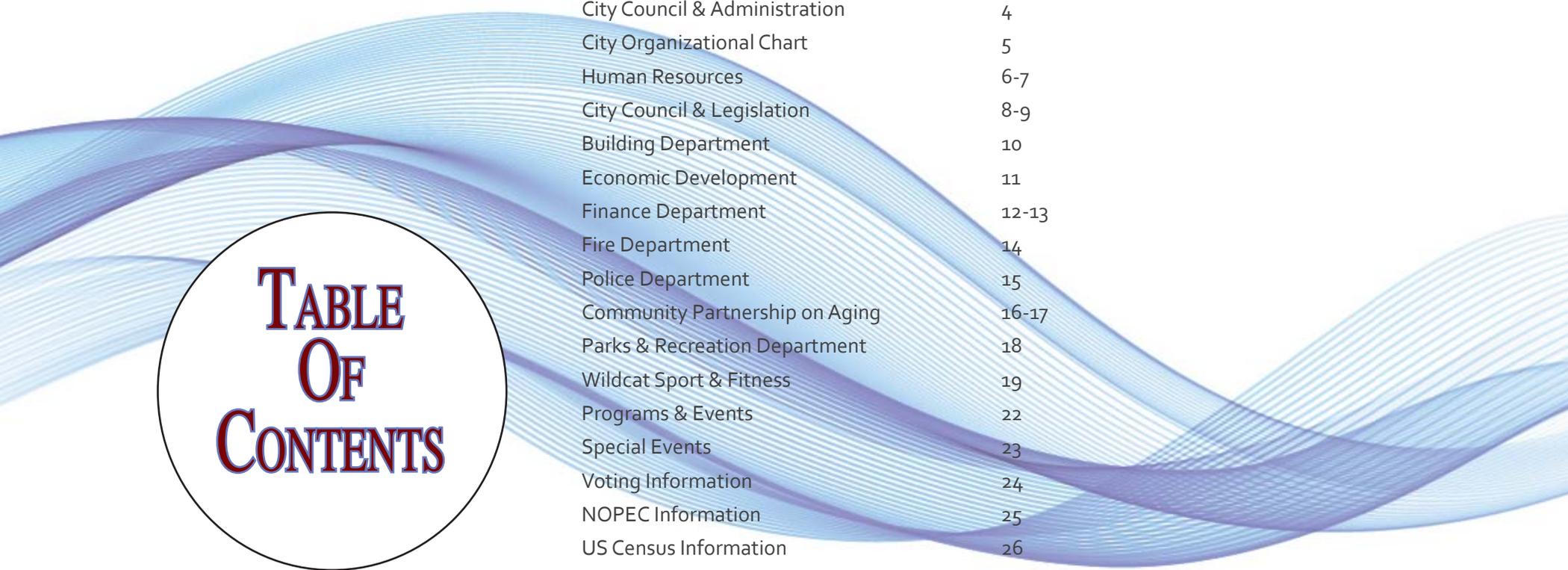
Anthony DiCicco, Mayor/Safety Director



City Focus State of the City

Winter 2016





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OFFICE OF THE MAYOR

Happy New Year! I feel extraordinarily privileged to begin my fourth year as the Mayor of this city. The administration and employees do outstanding work every single day to provide quality service. City Council Members, numerous board and commission members, and volunteers work alongside the administration to ensure harmonious development, quality programs and events, and sound fiscal oversight. We believe that, in 2015, we continued to deliver for our residents and business community and look forward to working together to do the same in 2016.

Interest in the corporate parks continues as businesses look to make their homes among the prestigious companies located in the district. The retail district continues to thrive with an average of 98% occupancy in the larger centers. The second phase of the Strategic Plan continues as we look toward encouraging quality economic development that generates new sources of revenue.

Work continues to insure the integrity of our neighborhoods. A seasonal, part-time inspector was added to the building department to assist with exterior housing inspections. The procurement of a grant for the demolition of blighted or nuisance homes is in process. The Heritage Home program was renewed so that residents with older homes can take advantage of free impartial advice on home maintenance and improvement projects, site visits to the property to discuss projects with a Construction Specialist, and access to low interest financing.

Infrastructure is being maintained with various projects throughout the city. Projects included sewer improvements and the relining of waterlines in certain areas. A comprehensive road program assures that maintenance and rehabilitation needs are met on our 46 centerline miles of roadway.

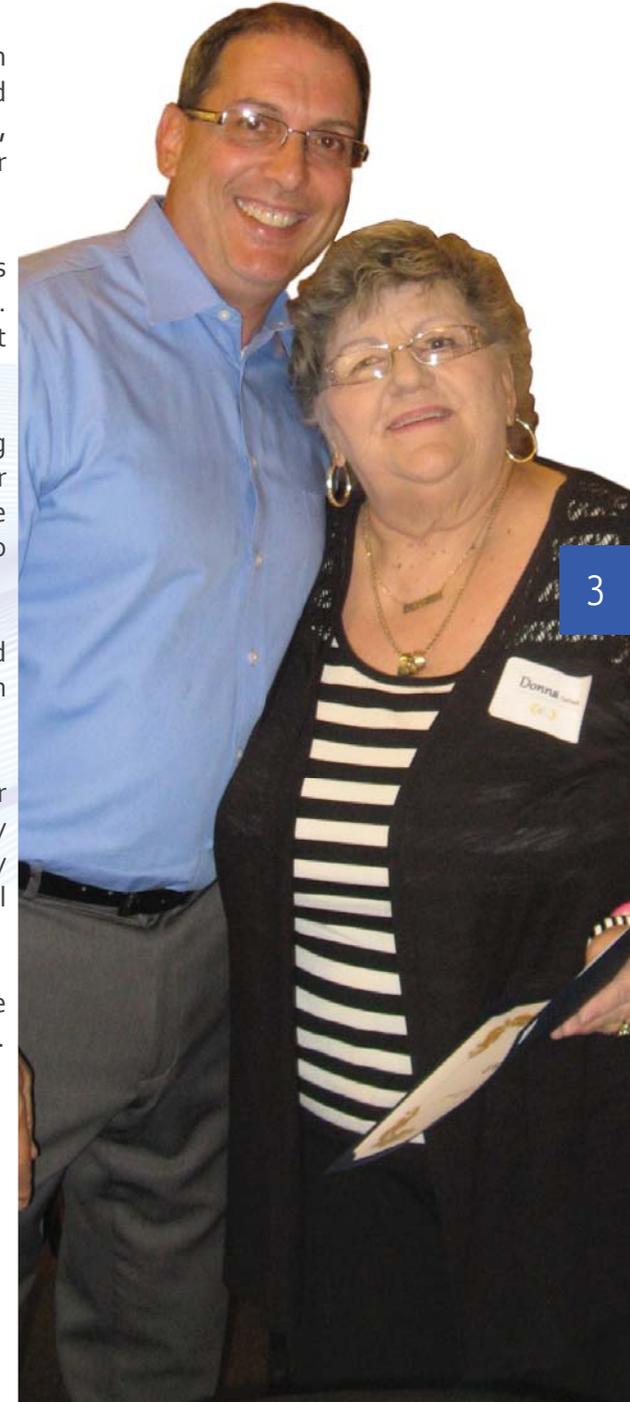
City services evolve with the ever changing needs of our community. A variety of programs and services for our older residents are offered that provide opportunities for them to remain actively and safely living in our community. Many other programs, activities and events are offered throughout the year for residents of all ages who are increasingly interested in health and fitness. Programs aimed at promoting the safety and welfare of our residents and personal property round out the comprehensive list of offerings.

The data in this report will give you a look at the work performed by each of the city departments during 2015. We pledge to continue to work hard on your behalf to keep ours a Vibrant Community. Thank you for your continued support and trust.

Very truly yours,



Anthony DiCicco
Mayor/Safety Director





Anthony DiCicco
Mayor/Safety Director

City Council

Administration



Gayle Teresi
Council President



Joe Mercurio
Council President Pro-Tem



George J. Argie
Prosecutor



Fred W. Bittner
Chief of Police



Bruce E. Elliott
Chief of Fire



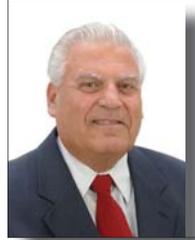
Joseph Fornaro
Service Director



Robert DeJohn
Council Member



Donna Finney
Council Member



Don Manno
Council Member



Greg Cifra
City Engineer



Thomas F. Jamieson
Building Director



Paul T. Murphy
Law Director



Stacey O'Brien
Community Partnership on
Aging Executive Director



Susan Sabetta
Council Member



Diane Snider
Council Member



Robert G. Tribby
Finance Director

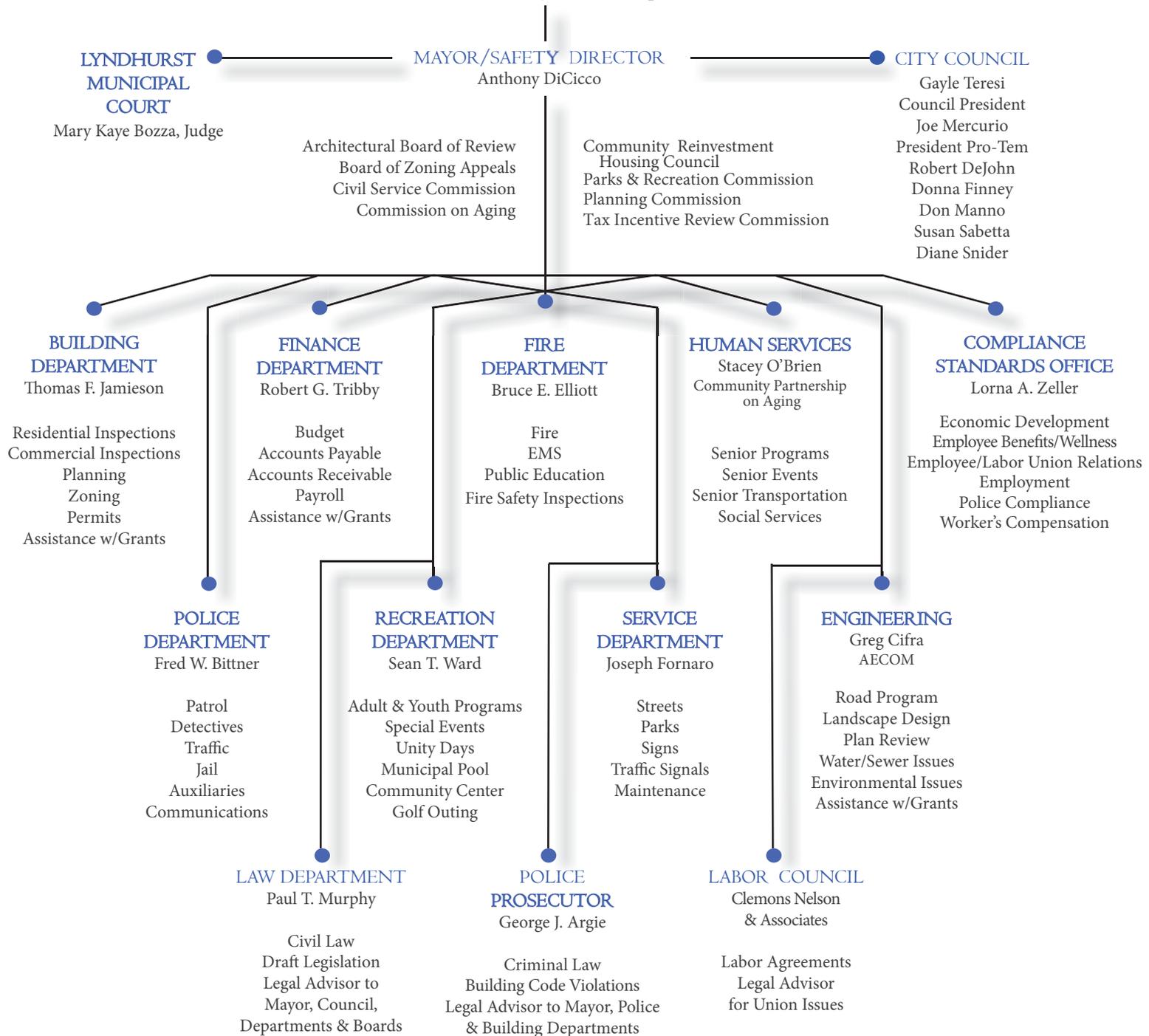


Sean T. Ward
Recreation Director



Lorna A. Zeller
Compliance
Standards Officer

Citizens of Mayfield Heights



HUMAN RESOURCES

Mayor's Office

Mayor

Executive Assistant
Administrative Assistant

Building Department

Director of Building

Inspectors
Executive Assistant
Administrative Assistant

Compliance Standards Office

Compliance Standards Officer

Human Resource Generalist

Engineering Department

City Engineer (AECOM)

Finance Department

Director of Finance

Deputy Finance Director
Deputy Clerk of Council
/Finance Clerk
Assistant Finance Clerk

Fire Department

Chief of Fire

Assistant Fire Chief
Captains
Lieutenants
Fire Safety Inspector
Firefighters/Paramedics
Administrative Assistant

Human Services

Executive Director, (CPA)

Social Worker

Law Department

Law Director

Police Prosecutor

Police Department

Chief of Police

Executive Captain
Lieutenants
Sergeants
Patrolmen
Specials/Patrolmen
Student Resource Officers
School Guard
Corrections Jail Officer
Communication Officers
Administrative Assistants

Recreation Department

Director of Recreation

Program Manager
Program Coordinator
Summer Day Camp Coordinator
Assistant/Counselors
Teen Adventure Camp
Coordinator
Assistant/Counselors
Safety Town Instructor
Aides
Skate Park Attendant
Swimming Pool Manager
Learn to Swim Director
Assistant Manager
Lifeguards
Aides/Concession Stand

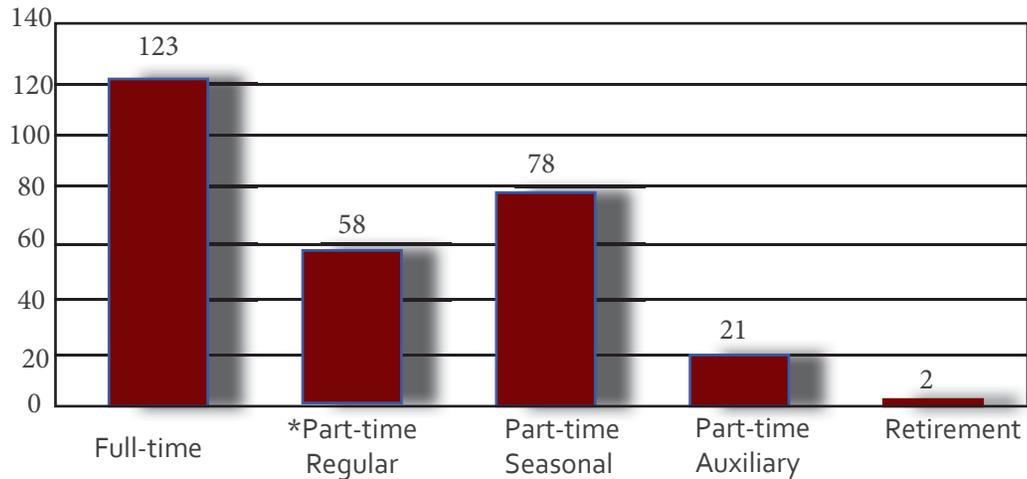
Service Department

Director of Public Service

Assistant Director
Foremen
Mechanics
Heavy Equipment Operators
Truck Drivers/Laborers
Laborers
Office Foreman
Custodial/Maintenance
Animal Warden



Staffing Snapshot - 12/31/2015



*Part time Regular includes mayor, council, boards and commissions

Council, Boards & Commissions

City Council

7 members

Architectural Board of Review

3 members

Board of Zoning Appeals

5 members

Civil Service Commission

3 members

Commission on Aging

7 members

Parks & Recreation Commission

9 members

Planning Commission

5 members



CITY COUNCIL & LEGISLATION

Council Members

Gayle Teresi, Council President
Joe Mercurio, Council Pro-Tem
Robert DeJohn
Donna Finney
Don Manno
Susan Sabetta
Diane Snider

Committees & Commissions

Building Committee

Bob DeJohn, Chairman
Don Manno

Finance & Audit Committee

Susan Sabetta, Chairman
Diane Snider

Legislative Committee

Diane Snider, Chairman
Susan Sabetta

Public Works & Services Committee

Joe Mercurio, Chairman
Bob DeJohn

Recreation & Parks Commission

Don Manno, Chairman
Gayle Teresi

Safety & Transportation Committee

Donna Finney, Chairman
Joe Mercurio

Mayfield Union Cemetery

Donna Finney

Commission on Aging

Gayle Teresi

Legislation considered by Council
9/1/2015 through 12/31/2015

Resolutions:

2015-44 Adopted 9/14/15
Accepting the amounts and rates as determined by the Budget Commission and authorizing the necessary tax levies and certifying them to the County Fiscal Officer.

2015-45 Adopted 9/14/15
Requesting the County Fiscal Officer to advance real property taxes from the proceeds of tax levies pursuant to Section 321.34, Ohio Revised Code.

2015-46 Adopted 9/14/15
Accepting a certain bid for the purchase of a brush chipper for the Service Department and declaring an emergency (Buckeye Equipment).

2015-47 Adopted 9/14/15
Amending Resolution No. 2014-54 which authorized the Mayor to enter into an agreement with Icon Enterprises, Inc., DBA CivicPlus, providing for website redesign and implementation of a web content management system for the City of Mayfield Heights.

2015-48 Adopted 9/28/15
Confirming the action of the Board of Zoning Appeals of the City of Mayfield Heights in determining a variance is not required to erect an identification sign in the appeal of Unlimited Prepaid, Inc., DBA Boost Mobile, for the property known as 6649 Mayfield Road (Cuyahoga County Permanent Parcel No. 862-15-025).

2015-49 Adopted 9/28/15
Authorizing an agreement with James G. Zupka, CPA, Inc. to provide professional accounting services for the City of Mayfield Heights.

2015-50 Adopted 9/28/15
Accepting a certain bid for the office renovation and canopy addition to the Police Station and declaring an emergency (Downing Construction Co., Inc.).

2015-51 Adopted 10/26/2015
Authorizing the Mayor to apply for a grant from the Cuyahoga County Department of Development and declaring an emergency (West Miner Road Improvement Project).

2015-52 Adopted 10/26/15
Authorizing the Mayor to execute a Memorandum of Understanding with Chagrin River Watershed Partners, Inc., and declaring an emergency.

2015-53 Adopted 11/9/15
Confirming the action of the Board of Zoning Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cosmo-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 1355 SOM Center Road, a variance to conduct outside sales in conjunction with a patio (Cuyahoga County Permanent Parcel No. 862-29-014).

2015-54 Overturned and denied
Vote 0-6 11/9/15
Confirming the action of the Board of Zoning Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cosmo-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 1355 SOM Center Road, a 10 foot set back variance to construct a new building on the property 20 feet from the south property line (Cuyahoga County Permanent Parcel No. 862-29-014).

2015-55 Adopted 11/23/15
Confirming the action of the Board of Zoning

Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cosmo-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 1355 SOM Center Road, a variance to construct a new building on the property without the six foot masonry buffer wall along the east and south property lines (Cuyahoga County Permanent Parcel No. 862-29-014), with the condition that a landscape buffer be erected in its stead.

2015-56 Adopted 11/9/15
Commending Corporal Joe Leskovec establishing the Neighborhood Block Watch Program.

2015-57 Adopted 11/23/15
Accepting bids for the weekly collection and disposal of solid waste and biweekly curbside collection of recycling, and for container recycling, authorizing and directing the Mayor to enter into a contract for said services based upon the bids, and declaring an emergency (Kimble Companies, Inc.).

2015-58 Defeated Vote 1-6 11/23/15
Accepting bids for the weekly collection and disposal of solid waste and for container recycling, authorizing and directing the Mayor to enter into a contract for said services based upon the bids, and declaring an emergency (Waste Management, Inc.).

2015-59 Adopted 11/9/15
Authorizing the Mayor to enter into an agreement with the Village of Gates Mills for furnishing emergency medical services for the year 2016.

2015-60 Adopted 12/14/15
Correcting the amount awarded to Downing Construction Co., Inc. for the office renovation and canopy addition to the Police Station and declaring an emergency.

2015-61 Adopted 11/23/15
Reversing the action of the Board of Zoning Appeals of the City of Mayfield Heights in granting to Andrew Hoffmann, Cosmo-Eastgate, Ltd., on behalf of the Winking Lizard Restaurant, 1355 SOM Center Road, a 10 foot set back variance to construct a new building on the property 20 feet from the south property line (Cuyahoga County Permanent Parcel No. 862-29-014).

2015-62 Adopted 11/23/15
Authorizing the Director of Finance to transfer funds in accordance with amounts listed in Ordinance Nos. 2015-11, 2015-22 and 2015-43.

2015-63 Adopted 12/14/15
Accepting a quotation for medical and prescription health insurance and declaring an emergency (Medical Mutual).

2015-64 Adopted 12/14/15
Accepting a quotation for dental insurance and declaring an emergency (Humana).

2015-65 Adopted 12/14/15
Accepting a quotation for vision insurance and declaring an emergency (Humana).

2015-66 Adopted 12/14/15
Consenting to the assignment of an agreement for tax abatement originally granted to Landerhaven Hotel Venture, LLC, authorizing the continuation of said tax abatement, and declaring an emergency.

Ordinances:

2015-27 Adopted 9/14/15
Amending Chapter 331 of the Codified Ordinances of the City entitled "Operation Generally" by amending Section 331.42 to make texting while driving a primary offense.

2015-28 Adopted 9/14/15
Amending Chapter 337 of the Codified Ordinances of the City entitled "Safety and Equipment" by amending Section 337.29 to make failure to wear a seat belt a primary offense.

2015-30 Applicant withdrew 12/14/15
Confirming the action of the Planning Commission of the City of Mayfield Heights in denying to Artis Senior Living, LLC, a request to rezone a 3.99 acre parcel of real property located at the southeast corner of Lander Road and Landerhaven Drive from its current U2A (1); Planned Unit Development to U-8; Office, Engineering, Medical and Research, in the City of Mayfield Heights.

2015-33 Adopted 9/14/15
Amending Section 34 of Ordinance 2015-21 providing for the organization of certain administrative departments and fixing the salaries and bonds of certain officers and employees therein and declaring an emergency (Lump sum payment for part time employees).

2015-34 Adopted 9/28/15
Amending Ordinance Nos. 2015-8 and 2015-22 the appropriation expenditures of the City of Mayfield Heights, State of Ohio, for the fiscal year ending December 31, 2015.

2015-35 Adopted 11/9/2015
Amending the zone map of the City of Mayfield Heights, Ohio, so as to rezone Permanent Parcel Numbers 861-30-019 and 861-30-020 (Southwest corner of Lander Road and Landerbrook Drive) from the current U-7; Headquarters or Executive Offices Park Districts to U-8; Office, Engineering, Medical and Research Building Districts, in the City of Mayfield Heights.

2015-36 Adopted 10/12/15
Acknowledging Laborers International Union of North America Local No. 860 as the exclusive representative of all full-time Service Department employees of the City of Mayfield Heights, Ohio.

2015-37 Adopted 10/26/15
Authorizing the Mayor to enter into a contract for and on behalf of the City of Mayfield Heights with the District Board of Health of the County of Cuyahoga, State of Ohio.

2015-38 Adopted 12/14/15
Enacting Chapter 794 of the Codified Ordinances of the City of Mayfield Heights regarding Municipal Income Tax, and declaring an emergency.

2015-39 Adopted 12/14/15
Authorizing the City to enter into the Northeast Ohio Public Energy Council ("NOPEC") and the execution and delivery of the agreement establishing NOPEC and approving the bylaws of NOPEC, and declaring an emergency.

2015-40 Adopted 12/14/15
Approving the Plan of Operation and Governance for the NOPEC Electricity Aggregation Program, for the purpose of jointly establishing and implementing an Electricity Aggregation Program, and declaring an emergency.

2015-41 Adopted 12/14/15
Approving the Plan of Operation and Governance for the NOPEC Gas Aggregation Program, for the purpose of jointly establishing and implementing a Gas Aggregation Program, and declaring an emergency.

2015-42 Adopted 12/14/15
Authorizing entering into a Natural Gas Program agreement with the Northeast Ohio Public Energy Council and declaring an emergency.

2015-43 Adopted 11/23/15
Amending Ordinance Nos. 2015-11, 2015-22, and 2015-34 the appropriation expenditures of the City of Mayfield Heights, State of Ohio, for the fiscal year ending December 31, 2015, specifically the transfer and supplemental appropriation of funds in various accounts.

2015-44 Adopted 11/23/15
Making appropriation for current expenditures of the City of Mayfield Heights, State of Ohio, during the period of January 1,

2016, to and including March 31, 2016.

2015-45 Adopted 12/14/15
Amending chapter 717 of the Codified Ordinances of the City of Mayfield Heights entitled "Dealers In Secondhand Articles", and declaring an emergency.

2015-46 Adopted 12/14/15
Authorizing the continuation of a Section 125 Premium Only Plan in accordance with Internal Revenue Service regulations and declaring an emergency.

2015-47 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the American Federation of State, County and Municipal Employees (AFSCME) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.

2015-48 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the Ohio Patrolmen's Benevolent Association (Communications Officers) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.

2015-49 Adopted 12/14/15
Ratifying and adopting a Memorandum of Understanding amending the collective bargaining agreement negotiated between the City of Mayfield Heights, Ohio and the Union of State, County and Municipal Workers of Ohio (Service Department Bargaining Unit) regarding health care coverage, ratifying and approving the execution of said Memorandum by the Mayor, and declaring an emergency.

BUILDING DEPARTMENT

Housing Statistics

- # Residential Homes: 5,140 Approximate
- # Rental Homes: 527 Approximate
- # Apartments: 5,000 Approximate

2015 Construction Valuations

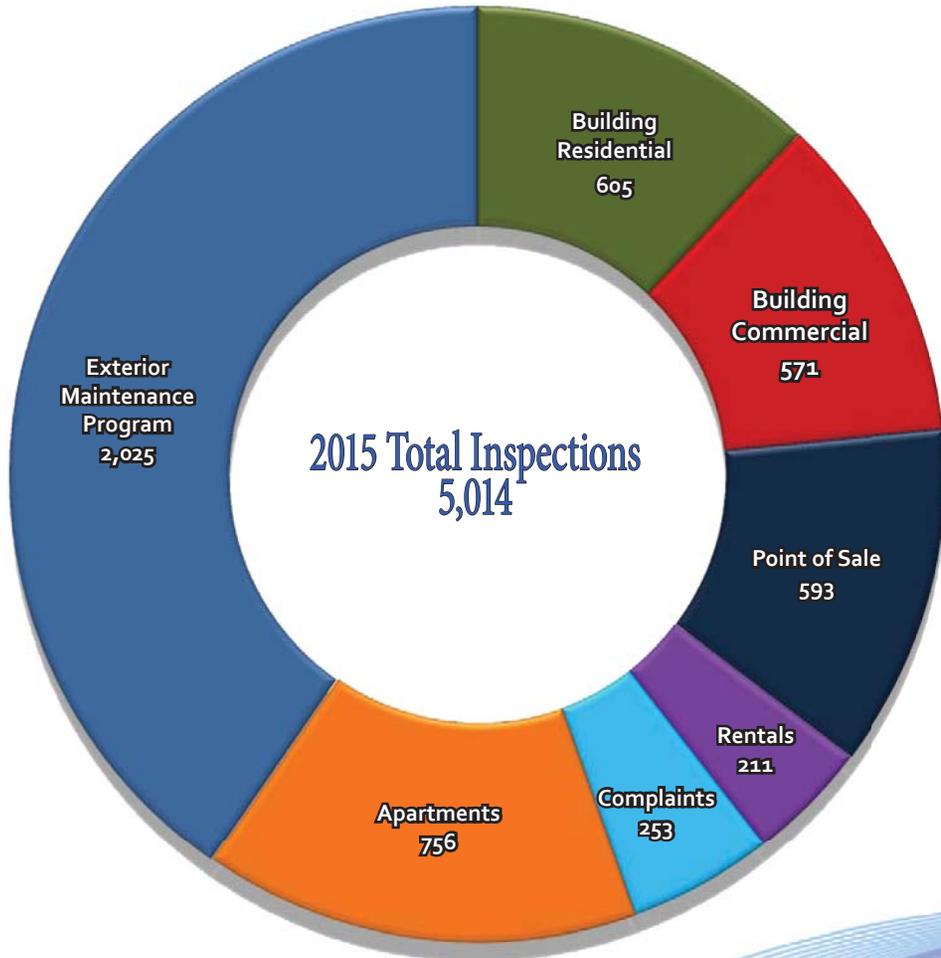
- Residential: \$1,568,455
- Commercial: \$24,340,043
- Apartment: \$756,000

2015 Permits Issued - 2,706

- | | | |
|--------------------------|-----------------------|------------------|
| Amusement Devices | Garage Sales | Roofs |
| Asphalt | Going out of Business | Sewer |
| Building | Sales | Sheds |
| Cert. of Occupancy | Hood & Suppression | Siding |
| Concrete | Hot Water Tanks | Signs |
| Contractor Registrations | HVAC | Sprinklers |
| Decks | Hydronics | Street Openings |
| Demolitions | Medical Gas | Swimming Pools |
| Electric | Plumbing | Trash Enclosures |
| Fences | Pressure Piping | Waterproofing |
| Fire Alarm | Rain Barrels | |
| Garages | Refrigeration | |

2015 Construction Projects

- | Residential | Commercial | Apartment |
|-----------------|-----------------|----------------|
| New: 6 | New: 3 | Alterations: 3 |
| Alterations: 36 | Alterations: 51 | |
| Additions: 1 | Additions: 1 | |



ECONOMIC DEVELOPMENT

Business Spotlight

Ancora Advisors LLC is a registered investment advisor (RIA) focused on asset allocation, equities, fixed income and alternative strategies and solutions. Founded in 2003, Ancora manages approximately \$2.2 billion in discretionary assets on behalf of individual and institutional clients. Ancora Advisors LLC is a client focused investment advisory firm that operates with the highest level of integrity and honesty in all aspects of their business. This is accomplished through a culture of entrepreneurial spirit that encourages teamwork, excellence, accessibility, humility and accountability in everything they do.

www.ancora.com
6060 Parkland Blvd.
Suite 200
Mayfield Heights, OH 44124
216-825-4000

Occupancy rates, as of 10/2015, which excludes business commitments in progress:

Property Occupancy %

East Gate	98%
Golden Gate	98%
Town Center	100%
1213 SOM Ctr. Rd.	98%

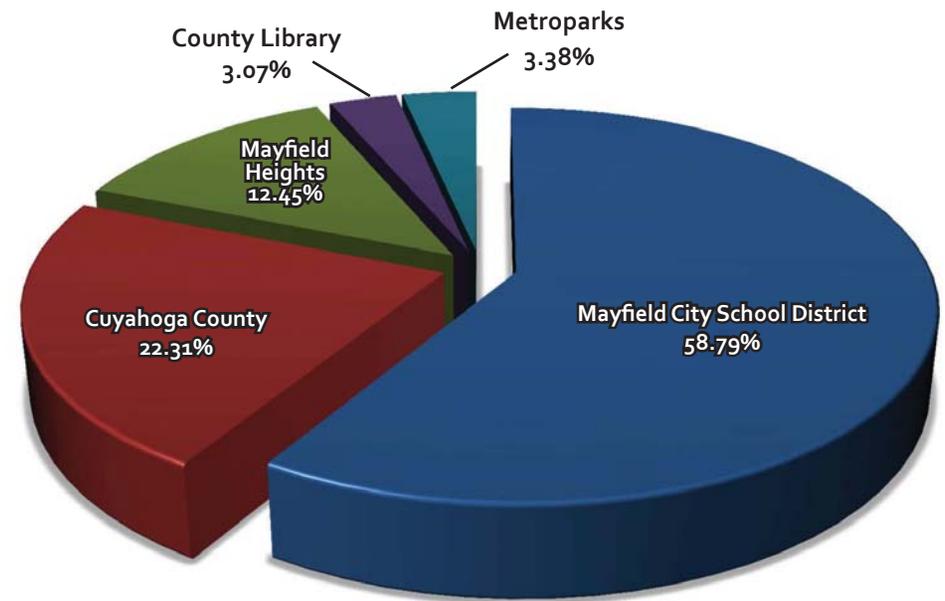


FINANCE DEPARTMENT

Total property taxes for a \$100,000 home are \$2,812 based on the effective tax millage of 80.336. The net tax is further reduced by a non-business credit and an owner occupancy credit. In addition, the Homestead Exemption Program will further reduce the net tax for the residences of seniors 65 years of age or above. The effective tax millage and credits applied to the property are based on information from the Cuyahoga County Treasurer's office and can be found on your tax bill. Property owners may confirm their actual property taxes by visiting the Cuyahoga County Treasurer's website at treasurer.cuyahogacounty.us. Click on view and pay your taxes, then enter your permanent parcel number, property owners last name, or the address of the property.

Broken down by taxing districts, the dollar allocation is:
(For a \$100,000 home = \$2,812)

Mayfield City School District	58.79 %	\$1,653
Cuyahoga County	22.31 %	\$ 628
Mayfield Heights	12.45 %	\$ 350
County Library	3.07 %	\$ 86
Metroparks	3.38 %	\$ 95
Total	100%	\$2,812



Grants Awarded to Mayfield Heights in 2015

The city has applied for a grant from the Cuyahoga Community Development Block Grant Program to assist in the resurfacing of West Miner Road. The city has also applied for and received a grant through NOACA to assist in major repairs to Mayfield Road west of Lander Road to the corporate boundary with Lyndhurst. The grant will cover approximately 80% of the project, which is estimated at \$975,000. The city contribution would be \$245,000.

Grant	Issued To	Amount
Juvenile Diversion Program	Police Dept.	\$ 2,200
Drug Use Prevention Grant	Police Dept.	\$20,485
Community Recycling Grant	Various Depts.	\$ 4,734
EMS Training & Equip. Grant	Fire Dept.	\$ 2,750
Total Grants Awarded		\$30,169

2015 General Fund Revenue & Expenditures

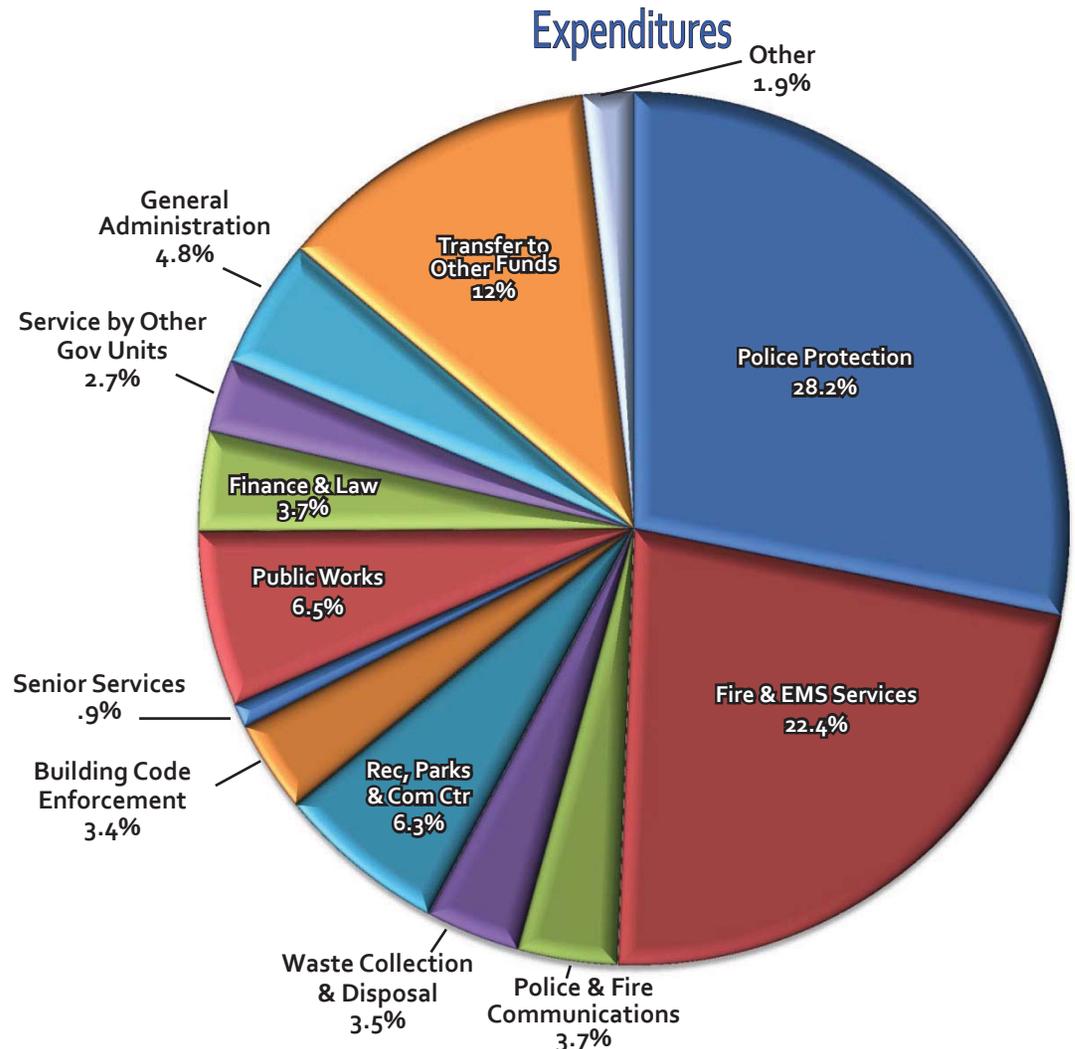
The city finished 2015 with a small unencumbered balance in the General Fund, \$24,000. Total revenues for the year were \$21,939,000. Expenses and encumbrances were \$21,915,000. Entering 2016, the city will again be committing some of its General Fund reserves to finance some major capital improvements, especially road improvements and facility extraordinary repairs. The city's revenue base continues to provide stability for operational expenditures, with the income tax contributing over 65% to the General Fund's available resources. The city has not borrowed any funds for capital improvements since it paid off the last outstanding general obligation notes in 2014. With no debt other than zero interest loans from the Ohio Public Works Commission in the amount of \$1,290,700 for Mayfield Road reconstruction east of Lander Road, the city will be able to responsibly incur debt in the future to fund capital improvements. Mayor DiCicco and City Council will continue to review the city's infrastructure repair and replacement needs to insure that the community's best interests are served well into the future while remaining fiscally responsible.

Revenue (in thousands)

Income Tax	\$14,488	66.0%
Property Tax	\$ 4,402	20.0%
Other Local Taxes	\$ 375	1.7%
State Levied, Shared Taxes (Property Tax Rollback, Local Government Fund, Estate Tax)	\$ 881	4.0%
Charges for Services	\$ 758	3.5%
Licenses & Permits	\$ 391	1.8%
Fines	\$ 194	.9%
Interest	\$ 84	.4%
Other	\$ 366	1.7%
Total	\$21,939	100%

Expenditures (in thousands)

Police Protection	\$6,171	28.2%
Fire & EMS Services	\$4,901	22.4%
Police & Fire Communications	\$ 819	3.7%
Waste Collection & Disposal	\$ 767	3.5%
Recreation, Parks, Comm. Ctr.	\$ 755	6.3%
Building Code Enforcement	\$ 744	3.4%
Senior Services	\$ 206	.9%
Public Works	\$1,419	6.5%
Finance & Law	\$ 810	3.7%
Services by Other Gov. Units (Cuyahoga County, R.I.T.A.)	\$ 602	2.7%
General Administration	\$1,045	4.8%
Transfers to Other Funds (Street Lighting, Street Maintenance, etc.)	\$2,624	12.0%
Other	\$ 426	1.9%
Total	\$21,915	100%

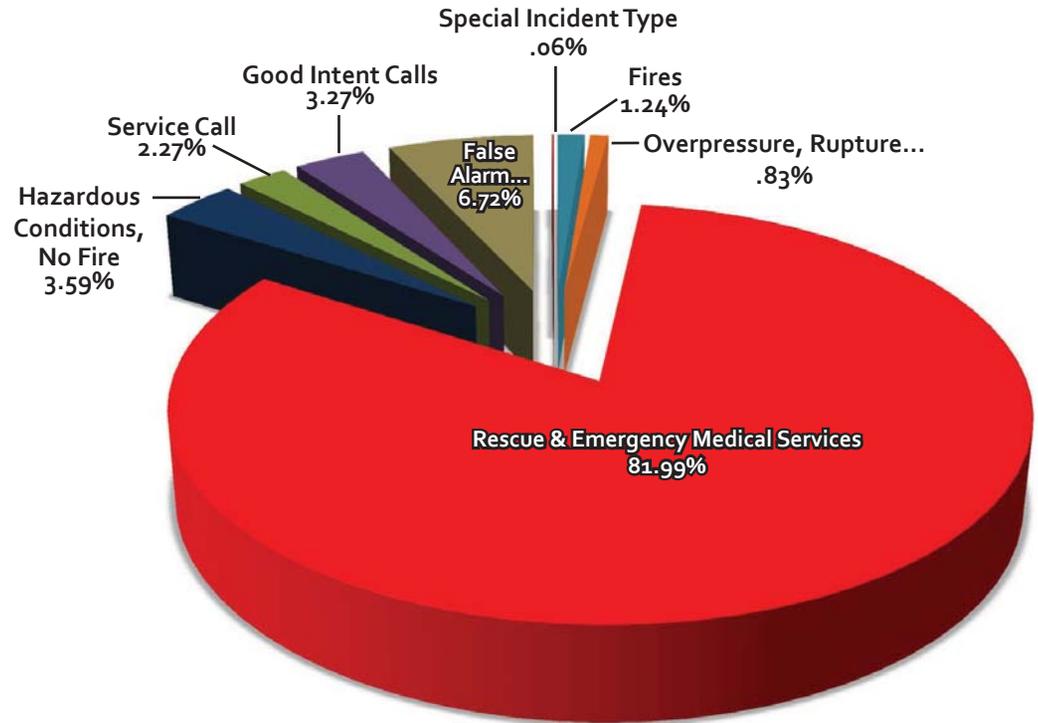


FIRE DEPARTMENT

2015 Fire Department Runs: 3,481

Major Incident Types

	# Incidents	% Incidents
Fires	43	1.24%
Overpressure rupture, explosion, overheating - no fire	29	.83%
Rescue & Emergency Medical Service	2,854	81.99%
Hazardous Condition (No Fire)	125	3.59%
Service Call	79	2.27%
Good Intent Call	114	3.27%
False Alarm & False Call	234	6.72%
Severe Weather & Natural Disaster	10	.03%
Special Incident Type	20	.06%
TOTAL	3,481	100.00%



2015 Firefighter & EMS Training

Fire Training 1,948 hours
Per Person 59 hours average

Categories: Fire Inspector, Hazardous Materials, Officer Development, Arson Investigation, Technical Rescue, Rescue Training, Firefighter I and II

EMS Training 792 hours
Per Person 24.75 hours average

Categories: General EMS Topics, Advanced Cardiac Life Support, Pediatrics, Trauma, Geriatrics, Basic CPR

Public Education 792 hours
Students Taught 111

Categories: CPR Classes

2015 Fire Prevention Inspections

Fire Alarm Test	146
Occupancy Inspection	24
Sprinkler Test	106
Hood Suppression System Tests	104
HVAC Duct Detector Tests	18
Clean Agent System Tests	8
Fire Safety Inspections	293
Fire Door Test	3
Underground Fire line Flush Inspection	4
Underground Fire line Hydrostatic Test	2
Total	708

2015 Car Seat

Installations: 124

2015 Residential Lock Box

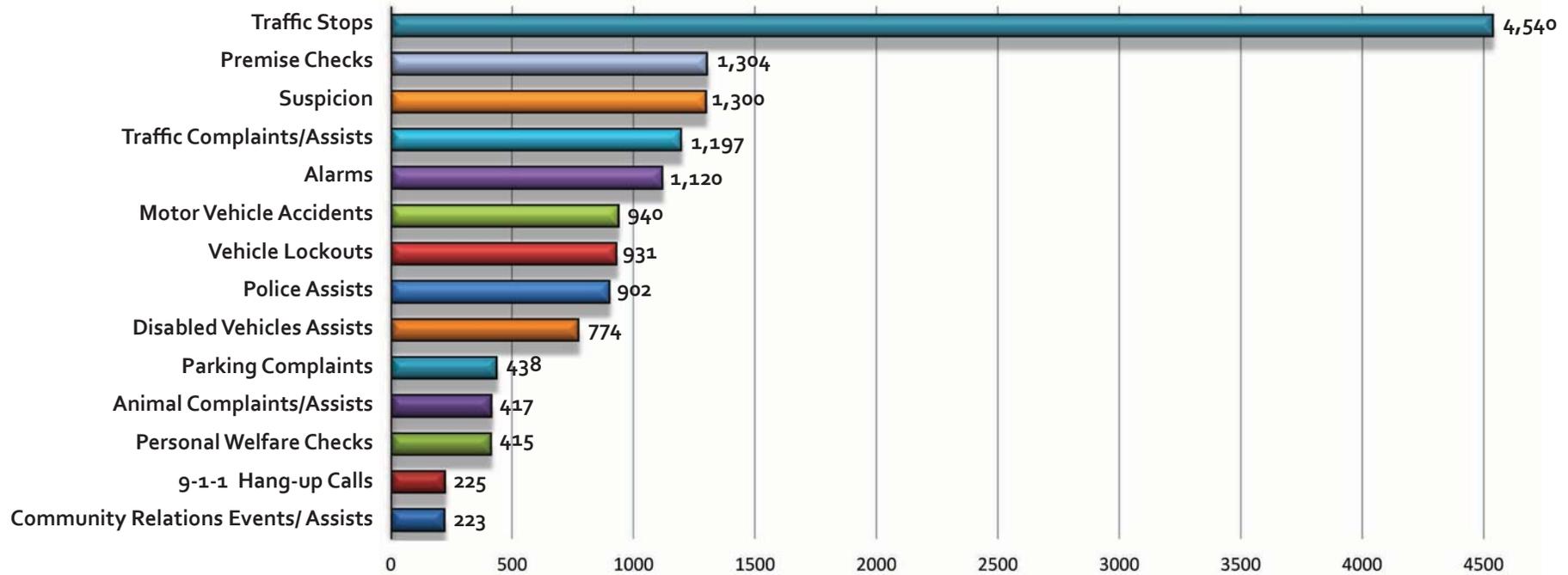
Installations: 30

2015 Smoke Alarms

Installations: 124

POLICE DEPARTMENT

2015 Police Department Calls for Service: 29,111 Top Call Categories



Neighborhood Watch

400+ Members Strong!

Meetings - Open to the public
1st Tuesday of the month
6:00 P.M.
City Council Chambers

Apartment Neighborhood Watch
The Drake and Gates Mills Place
For time and place, please contact Lt.
Rodney Leonard 440-442-2626 x 277.

For more information, to join, or to sign up for the monthly newsletter, contact Lt. Rodney Leonard at 440-442-2626 x 227.

2015 Auxiliary Police Volunteer Hours

Auxiliary Officers: 22

Volunteer Hours to the City: 3,000+



Like us on Facebook
<http://www.mayfieldheights.org/index.php/police-department>



Follow us on Twitter
@MayfieldHtsPD

COMMUNITY PARTNERSHIP ON AGING

This past year the agency has undergone some major changes as we successfully completed the process of attaining designation as a 501c3 and began to appoint a board; we initiated accounts with Instagram and Pinterest, improved the content of our Facebook page and launched a blog! Check out our website for links to all of them. We are finalizing the process of changing the structure of the CPA Commission to an Advisory Board and expect the new Advisory Board will meet for the first time in the next few months.

In 2015, Community Partnership on Aging hired a part time Social Worker who was a student with the agency in 2014/15. Sarah Finch now works out of Mayfield Heights City Hall to support the agency in a number of ways. She and Beda Madden are the primary faces of our social work services in the Mayfield Heights community.

Therese Grida carried out several programs that benefited residents including the Third Annual Chili Cook-Off in November that was as successful for us as it was fun! About 200 people attended the event, which benefits the Safe at Home program. Mayfield Heights took the prize for the People's Choice vote. Therese also organized the first Senior Movie Day in collaboration with Atlas Cinemas. This popular event followed a lunch at the Ross C. DeJohn Community Center. Several health and wellness activities, a Veteran's Day lunch and ongoing movies and fitness classes keep residents healthy and engaged.

2015 Nutrition Programs Provided to MH Residents

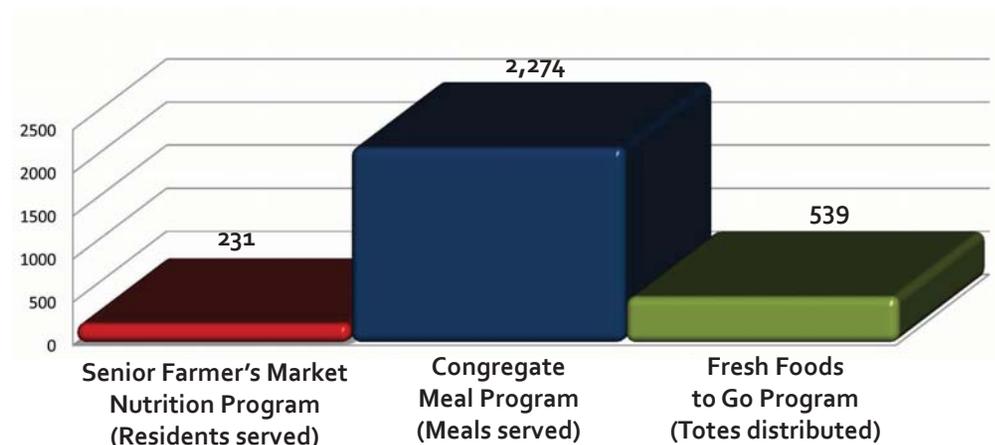
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The Senior Farmers' Market Nutrition Program provides \$50 in coupons for fresh, locally grown produce to use with authorized farmers who bring a mobile farmer's market to different points in the city. Recipients must be of low income and over the age of 60. The program is offered in June each year. 231 MH residents (35% of program participants) received coupons.

Our Congregate Meal program is offered weekdays in rotating locations within our service area. Once a week, a meal is served at the Ross C. DeJohn Community Center. 2,274 meals were served to residents.

Fresh Goods to Go program is a partnership with the Cleveland Foodbank. Held monthly, the program allows eligible residents to reserve and pick up a tote, usually consisting of fresh produce. 539 totes were distributed to residents.

Lite Bite Program is on Wednesdays and Thursdays in South Euclid. Chef Warren prepares homemade soups and salads or sandwiches for a light lunch option. Great for busy people who don't want to make a Congregate Meal reservation. For under \$5, the Lite Bite program is available to eat-in or take-out as long as the food lasts.



Combined meal programs by CPA (Congregate, Mayfield Village, Café Lunch and Lite Bite) served 10,550 meals in 2015, supporting the agency's commitment to ensuring access to nutritious food and opportunities for socialization.

2015 Services Provided to MH Residents

Senior Transportation Connection (STC) - CPA contracts with STC to provide transportation to residents 60 years of age or older. Over 5,986 trips were provided to a wide range of destinations that support independence, including health care, personal appointments for banking and fitness, and to and from the community centers for congregate meals and programs. Approximately 620 residents are registered for this program.

CPA's Homemaking program provides light housekeeping services to residents who lack financial and social resources. Over 355 visits occurred in MH.

Social Work Services-Beda, Sarah and our Social Work students provide Social Work services by answering phone calls, connecting residents with needed resources and services, making referrals, and generally helping residents solve major and minor problems. In addition, social workers collaborated, consulted and coordinated with other professionals to improve safety and the quality of life for older residents. Beda, a certified OSHIP (Ohio State Health Insurance Information Program) offered Medicare Counseling to local residents. Countless hours were provided over the phone and in person to offer support, consultation and referrals. 250 residents met with a social worker to improve their quality of life or receive assistance.

Safe at Home offers minor home modifications to residents who have limited financial supports or lack the ability to navigate the process of coordinating modifications in their homes. Both a durable medical equipment loan program (walkers, canes, bedside commodes, etc.) and the ability to apply for the installation of equipment, were offered. The Safe at Home program formally became part of a greater effort this year as Therese collaborated with the Fire Departments of each community to form the Home Safety Collaborative. 60% of applicants were MH residents.

Travel Opportunities - In 2015, 34 residents participated in one of the four trips offered. Also new in 2015 was the launch of "Dinner 'N' Movie program", inviting residents to meet at a local restaurant followed by a movie at Mayfield Village Civic Hall Theater. Those events will continue in 2016.

Volunteer Services are an integral part of offerings. Thirty-one residents currently work as volunteers for the agency. We are always accepting new applicants! Over 130 hours were donated to older residents who had specific requests for service in and around their homes; over 630 volunteer hours were provided at the Community Center to carry out events and activities (including AARP taxes) and almost 800 hours were donated through the spring yard clean up and summer repair projects to residents of all five communities. Volunteerism incorporates a range of activities including computer tutoring, friendly visits, assistance with removal of trash or recycling, consulting, providing yard work and many other tasks in line with our mission.

Wellness and Social Programs are varied and frequent throughout the week. They include exercise classes, health talks, discussion and knitting groups and other programs and activities that foster community engagement. In total, residents participated in programs and activities totalling in 2,384 episodes of contact in 2015.. In addition to having access to all CPA programs in other member cities, area residents enjoyed the many activities in 2015 held at the Ross C. DeJohn Community Center including: line dancing, yoga, knitting, card making, pinochle, movie, lunch, AARP Driver's Safety, AARP Tax Aide program, monthly blood pressure and glucose screenings, health lectures, Matter of Balance, nutrition education, podiatry clinic, Mobile Farmers Market, health fairs, fall prevention activities including the 10 Million Steps program, discussion groups, diversity events, lunchtime video 'concerts', home safety talks, cooking demo.

For Information on services and programs, call 216-291-3902, or visit www.communitypartnershiponaging.org .



[facebook.com/communitypartnershiponaging.org](https://www.facebook.com/communitypartnershiponaging.org)



<https://www.instagram.com/communitypartnershiponaging/>



<https://www.pinterest.com/agingwellcpa/>



www.communitypartnershiponaging.wordpress.com

PARKS & RECREATION DEPARTMENT

Youth Programming

Youth programming consists of designing structured classes and programs for different age groups. Programming may be divided into: age, which our department offers for kids 2 years old to teenagers; they may be separated into classes or sports; or sports camps versus sports leagues. Take a look at our two most popular youth programs – Day Camp and LBJ basketball. Day Camp offers a setting for kids entering kindergarten to sixth grade, plays different sports all day as well as swim, and hosts a talent show to showcase the work that was done by our staff. LBJ is a basketball sports league for K-1 and 2-3. There are indeed programs for each age, skill level and ability for all our youth residents.

Special Events

Special events consists of themed specific days or weekends. Originally these events were geared towards our youth, but recently the recreation department has developed some successful events for our adult residents as well. Both can be very extensive to plan, as is the nature of the special event. An example of one of our more extensive special events, our annual Unity Days, incorporates having to design days and events for both adults and youth. From walking entertainment to concerts, to fireworks, there is something for all ages. However, our department does a good job focusing on one age group also. Examples include our A Taste of Italy dinner for the adults, and our holiday themed parties for our youth.

Adult Programming

Adult programming consists of programs for anyone older than 18 years of age. Although it is mostly older adults that our programs are geared towards, our department offers sports for all ages over 18. The more popular adult programs are designed to keep our older residents connected to each other as well as meeting new people, seeing sights they normally wouldn't see, eat at places they normally wouldn't eat at, playing sports they normally would not play, and generally staying active and being healthy. And doing all these things while having a sense of community.

Top 5 Programs/Events by Group for 2015

Youth (Out of 31)

- Day Camp
- Swim Lessons
- LBJ Basketball
- Sports Camps
- 1st and 10 Flag Football

Adult (Out of 30)

- Adult Afternoon Out
- Lunch Bunch
- Bus Trips
- Adult Softball
- Adult Community Fitness

Special Events (Out of 12)

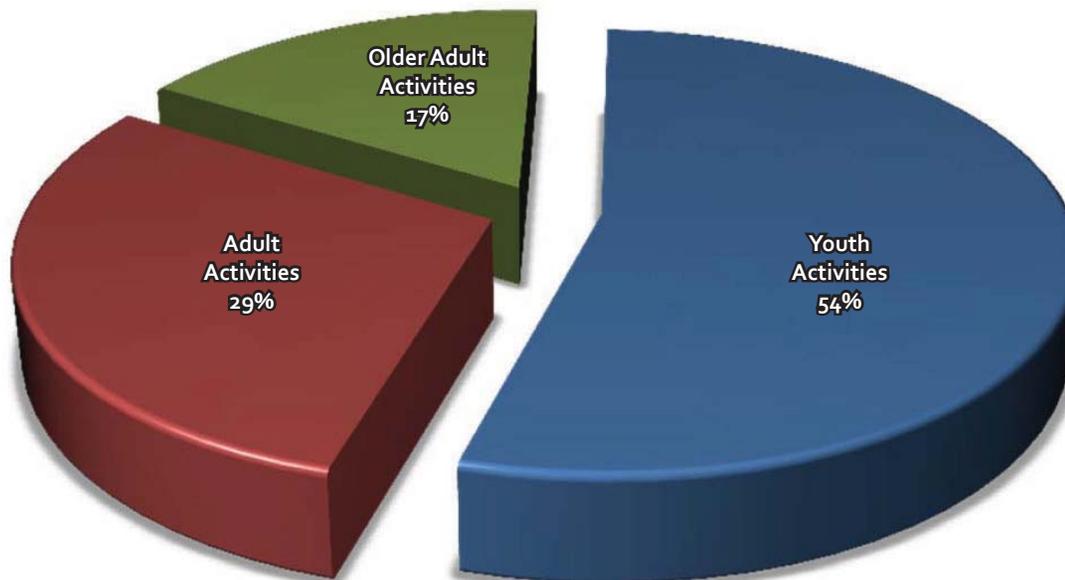
- Unity Days
- Pancake Breakfast
- Craft Show
- Car Show
- Mayor's Golf Outing

2015 Program/Event Participants : 4,500

Youth Activities: 2,425

Adult Activities: 1,318

Older Adult Activities: 757



*See page 22-23 for some upcoming programs and events. Also, look for the Parks & Recreation Spring/Summer Brochure in mailboxes mid-March.



6116 Wilson Mills Rd. Mayfield Village, OH 44143 • 440-995-6840 • www.mayfieldschools.org
 Featuring an indoor pool, running and jogging track, and three multi-purpose courts.

Pool Hours

Monday – Friday 5:30 A.M. – 2:30 P.M.
 6:00 P.M. – 9:00 P.M.
 Saturday *10:00 A.M. – 1:00 P.M.
 1:00 P.M. – 7:30 P.M.
 Sunday 10:00 A.M. – 5:30 P.M.
 *Swim lessons and 18+ lap swim

Cardio/Track Hours

Monday – Friday 5:30 A.M. – 2:30 P.M.
 4:00 P.M. – 9:30 P.M.
 Saturday 8:00 A.M. – 8:00 P.M.
 Sunday 8:00 A.M. – 6:00 P.M.

Schedules are subject to change without notice.
 For complete schedules or more information,
 please call 440-995-6840.

Membership

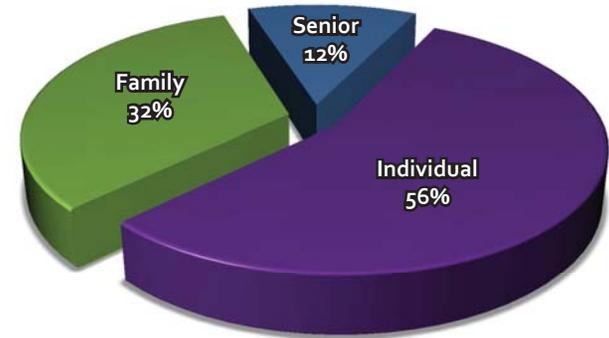
School district residents
 Proof of residency required
 (Photo ID, current utility and *birth certificates)
 *Birth certificates required for ages 7-17 years
 Parent must purchase pass for 7-17 years

Membership Fees

Individual (Ages 7-64) \$32/yr.
 Senior Citizen (65+) \$12/yr.
 Family \$105/yr.
 *Daily Rate \$5/day
 *School district resident only

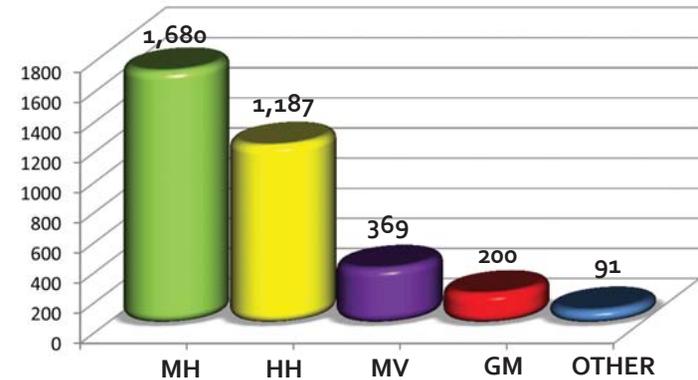
2015 Active Memberships

Individual	1,959
Family	1,141
Senior	427
Total	3,527



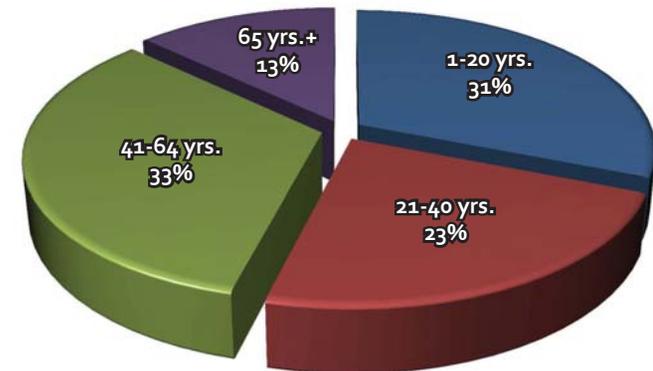
Membership Residency

MH	1,680	48%
HH	1,187	34%
MV	369	10%
GM	200	6%
Other	91	3%



Age Breakdown

1 - 20	1076
21-40	828
41-64	1177
65 +	446



SERVICE DEPARTMENT

The Service Department is responsible for maintaining 46 centerline miles of roadway and 39.3 acres of park land.

Sidewalk Snow Removal

*16 miles of sidewalks are plowed during snow storms.

*Mains & near school routes

Street	Miles
Mayfield	4.4
Ridgebury	2.7
SOM Center	3.2
Westerham & Marsol	.8
Oakville	1.0
Lander	3.2
Marnell	.8
Ascott	.8

2015 Brush Pick-up Program

1,500 yards of brush/wood chips

Disposed of at no charge

2015 Fall Leaf Pick-up Program

1,800 yards of leaves

Disposed of at no charge

2015 Salt Usage

6,200 tons

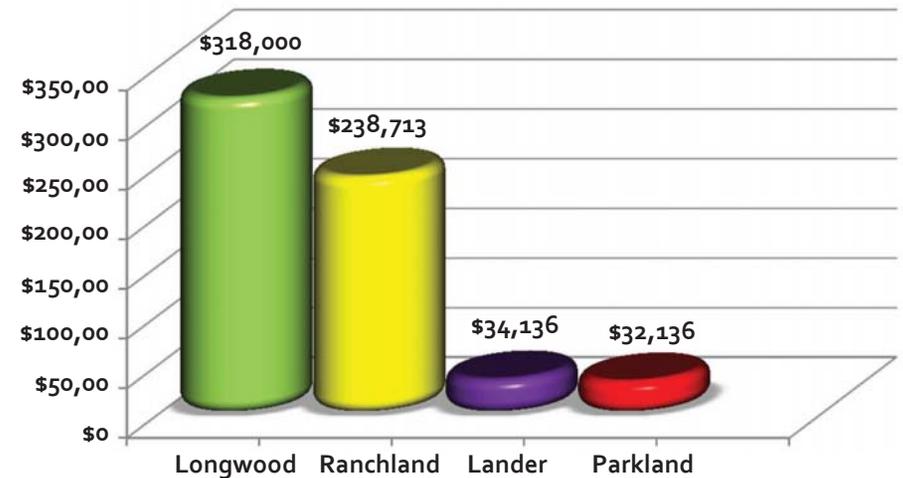
New Hires

Michael Cappadonna and Giovanni DiPio were hired in a full-time capacity for the City of Mayfield Heights Service Department on November 22, 2015. Michael and Giovanni have worked for the service department in part-time capacities; Michael for 3 years and Giovanni for 2 years. They have a wealth of knowledge and experience and possess CDLs. They are certain to continue to be assets to the community in their new capacities.

2015 Road Program

Isolated and full depth pavement repairs:

Lander	\$34,136
Longwood	\$318,000
Parkland	\$32,136
Ranchland	\$238,713
Total	\$622,985



2015 Recycling & Shredding Day

Residents served	505
Documents Shredded	10,000 pounds
Computers/Electronics Recycled	13,203 pounds
Household Hazardous Waste	4,080 pounds



Curbside recycling returns

As of January 1, 2016, the City of Mayfield Heights has a new refuse collection contractor, Kimble Companies. Curbside recycling will make a return when the new, two wheeled trash and recycling carts are delivered to homes by May 2016.

Trash collection days will remain the same. However, it is important to have your trash at the curb by 7:00 a.m. on your collection so as not to miss collection. Trash collection will remain on a weekly basis and recycling collection will be biweekly. The recycling schedule will be made available closer to the delivery date of the carts.

The waste cart has a 96 gallon capacity and the recycling cart has 64 gallon capacity. The capacities are quite sufficient, but we realize that on some occasions you may have trash in excess of what will fit in the receptacles. Overflow may be bagged or placed in a separate container for collection alongside your Kimble cart.

Residents who do not wish to make use of the provided carts may opt out 60 days after delivery by contacting the Mayfield Heights Service Department. Those who opt out are limited to collection of two bags of trash per week. There will be no curbside recycling collection for those who opt out.

The recycling center at the Ross C. DeJohn Community Center will remain open with certain provisions. This accommodation is being made available to individuals who reside in apartments, condominiums and townhouses. The number of dumpsters will be reduced to two and the center will be open only during limited hours after May 1, 2016. A specific schedule will be announced closer to that date.

Please contact the Mayfield Heights Service Department with any questions you may have. They can be reached at 440-442-2626 x285. Kimble can be reached at 800-201-0005.

Reminders

Do not place your trash at the curb earlier than 6:00 p.m. on the day prior to our collection.

Do remove your emptied carts from the curb as soon as possible after collection.

Do place brush, limbs, and branches at the curb only on your regular trash collection day.

Please note

Holidays that will delay service for one day:

New Years Day

Labor Day

Memorial Day

Thanksgiving Day

Independence Day

Christmas Day



PROGRAMS & EVENTS

CPA Programs & Events

AARP Tax Aide Program

For 60+ and low income. Tax returns are available by appointment only and limited to simple, personal tax returns. Call 216-291-3902 to schedule an appointment.

AARP Driver's Safety Class

Refresh your driver's skills and learn new rules of the road.

Wed, March 23 or Wed, Sept. 21
10:30 A.M.

Ross C. DeJohn Community Center
\$15 per person for AARP members
\$20 for non-members
\$5 additional for lunch w/ class
Limit of 25 people per class
Call 216-291-3902 for reservations

Pretty in Prints

Ursuline College student fashion show and special event! Student, Anne-Marie Gurko, presents a line of clothing developed for her Master's Degree.

Tues, March 29
Ross C. DeJohn Community Center
\$15 /person includes dinner
Tickets/reservations at 440-473-5138

Volunteers Needed

Hillcrest Meals on Wheels is in need of volunteers to deliver meals Monday through Friday. If interested, call Judy Conkling at 440-449-3551.

Health Talks & Health Screenings

Wednesdays at 10:00 A.M.
Ross C. DeJohn Community Center
Call CPA at 440-442-2628 for topics.

Prejudice in Modern America

CPA Volunteer Diversity Committee sponsors this event by the Shaker Heights High School Student Group on Race Relations (SGORR) which will look at the oppression of minorities in many areas of diversity. Includes both a large-group activity and small group discussions.

Thurs, March 10
South Euclid Community Center
FREE
Register at 216-291-3902

CPA Spaghetti Dinner

Join CPA for our first Spaghetti Dinner event with entertainment, raffles and more. All net proceeds to benefit nutrition needs for residents of the CPA communities.

Fri., April 29
6:00 P.M.
Highland Heights Community Center
Tickets at 440-473-5138

Upcoming CPA Trips

For a list of CPA sponsored trips, contact CPA trip office at 440-473-5138 or go to www.communitypartnershiponaging.org

Recreation Department Programs & Events

Call the Recreation Department at 440-442-2627 for more information.

Taste of Italy Dinner

21 and over
Sat., February 27
6:30 – 10:30 P.M.
Ross DeJohn Community Center
\$30 per person
Tickets on sale at City Hall.

Mayfield Boys Baseball League Registration

Boys ages 5-18
Go to www.mayfieldbaseball.com for more information.

Bunny Brunch

Recommended for ages 3- 9 years
Saturday, March 19
Times TBA
Ross C. DeJohn Community Center
\$5 per person

Day Camp, Swim Lessons & Pool Pass Registration

Resident Registration
Sat., April 9
9:00 – 11:00 A.M.
Ross C. DeJohn Community Center
Non Resident Registration
Tues., April 26
5:00 – 7:00 P.M.
City Hall

Adult Afternoon Out

Pot of Gold  

March 8
12:00-2:00 P.M.
Menu: Slyman's Corned Beef Sandwiches, potatoes, dessert.
Entertainment: No Strangers Here, Irish Folk Music

Sloppy Polka

April 12
12:00-2:00 P.M.
Menu: Sloppy Joe's, Mac & Cheese, Pickle, Dessert, coffee and water
Entertainment: Chardon Polka Band

Pancake Breakfast

Sun, April 10
8:30 A.M. – 12:30 P.M.
Ross C. DeJohn Community Center
\$5.00 presale/\$6.00 at the door.
Children 6 & under eat free.
Tickets available at City Hall.

Lunch Bunch

Meet at the restaurant at 11:30 A.M.
Scrambler Marie's
March 30
15% off any food item
Reservation required.

Excursions

Canton Trip (Football Hall of Fame, Belden Village Mall, Harry London)
Friday, April 15, 2016
Bus leaves at 9:00 A.M.
\$50 per person



**Recycling
& Shredding Day**

Saturday, May 7
9:00 A.M. - 12 P.M.
 DeJohn Community Center
 Services include: on-site document shredding, collection of computers and small electronics and household hazardous waste.



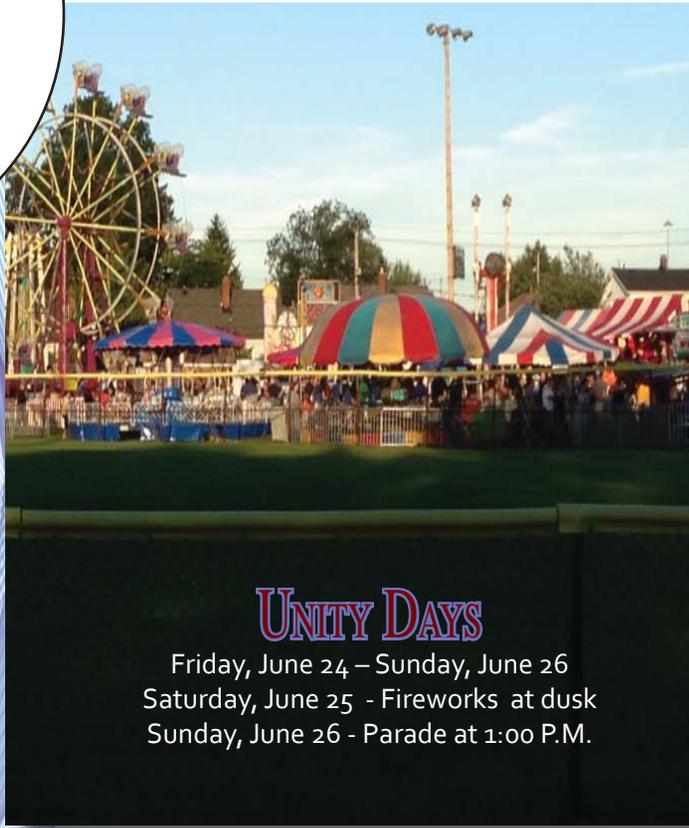
Gold Resident applications are now available, at city hall and on-line at www.mayfieldheights.org, for residents who have lived in Mayfield Heights for fifty years or more and who have not already been recognized. The deadline for registration is April 30, 2016. Completed applications may be mailed to, or dropped off at city hall.

**SPECIAL
EVENTS**



**ANNUAL
MEMORIAL DAY SERVICE**

Monday, May 30, 2016
10:00 A.M.
 Eastern Parking Lot of City Hall



UNITY DAYS

Friday, June 24 – Sunday, June 26
 Saturday, June 25 - Fireworks at dusk
 Sunday, June 26 - Parade at 1:00 P.M.

VOTING INFORMATION

The Cuyahoga County Board of Elections is changing polling locations due to safety and parking matters at the Mayfield Middle School. Changes affect only those who voted there in the last election.

Precincts A, B, C

Cornerstone Community Church
1400 Lander Road

Precinct F

Schnurmann-Luther Social Center
1223 Drury Court

Precincts G, H

Gates Mills Villa
6755 Mayfield Road

Precincts I, M

Our Savior Lutheran Church
2154 Som Center Road

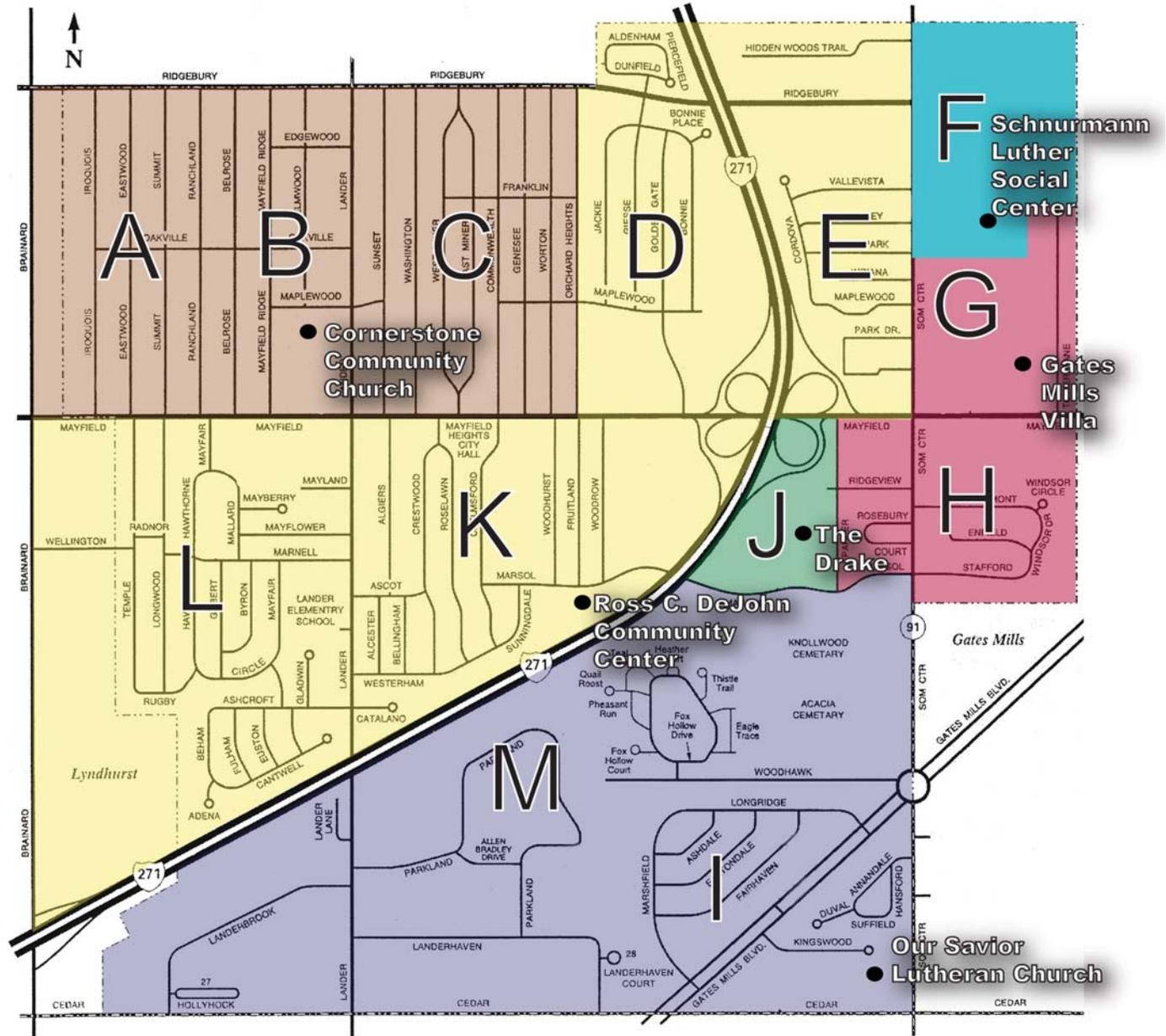
Precinct J

The Drake Apartments
6503 Marsol Road

Precincts D, E, K, L

Ross C. DeJohn Community Center
6306 Marsol Road

For more information or questions, please contact the Cuyahoga County Board of Election at 216-443-8683 or go to their website at www.boe.cuyahogacounty.us.



Electric and Natural Gas Aggregation



Want to participate?
Do nothing, you're
automatically en-
rolled!

Want to "opt out"?
Follow instructions
in February opt out
letter.



Voters in November approved a governmental 'opt-out' electric and natural gas aggregation program for the city of Mayfield Heights. The program will soon be available to all residents and small businesses in the city. The theory behind aggregation is simple: by using bulk purchasing power, greater savings can be passed on to residents and businesses.

City Council and Mayor DiCicco selected the Northeast Ohio Public Energy Council or NOPEC to best manage the new electric and natural gas aggregation program. NOPEC is a public not-for-profit Council of Governments that uses bulk buying to bring discounted electricity and natural gas to over 200 communities within 13 counties. By joining NOPEC, the city expects to save the average household approximately 6% per year on their electric supply with similar savings on the natural gas supply.

Cleveland Electric Illuminating and Dominion East Ohio Gas will continue to deliver the power and natural gas to your home or business, repair the pipes, meters, and will continue to send you your utility bill. Nothing changes other than the discounted energy supply available through this new governmental opt out aggregation.

Since this is an "Opt-Out" program, those wishing to participate will be automatically enrolled. No action is necessary to participate. If you choose to participate, you simply discard the opt out card. Those wishing to opt out can easily do so by following the instructions in the opt-out letter. Residents and small businesses that have not already chosen an alternative supplier will receive an electric "Opt-Out" letter in early February. There is no opt out fee for natural gas. There is a \$25 opt out fee for electricity that is waived during this initial enrollment.

As a NOPEC member, you will also have access to energy and money saving resources. An exclusive online site called myNOPEC provides members with expert advice on energy conservation. Through myNOPEC, you can purchase energy saving products at a discount, compete for valuable prizes, and identify solutions to your wasteful energy habits. By linking your gas and electric accounts to myNOPEC, you can see how they stack up to other households on your street, in your neighborhood or in the whole NOPEC community.

For additional information, residents may call:
855-667-3201 for details on the gas program
800-292-9284 for details on the electric program or
visit at www.nopecinfo.org, on Facebook, or follow @MyNOPEC on twitter.

US CENSUS BUREAU QUICK FACTS

City, County & State

26

	MH	CUY	OHIO
Population, 2014 estimate	18,849	1,259,828	11,594,163
Population, 2010 (April 1) estimates base	19,155	1,280,109	11,536,725
Population, percent change, April 1, 2010 to July 1, 2014	-1.6%	-1.6%	0.5%
Persons under 5 years, percent, 2010	4.8%	5.8%	6.2%
Persons under 18 years, percent, 2010	17.6%	21.5%	23.7%
Persons 65 years and over, percent, 2010	23.8%	16.4%	14.1%
Female persons, percent, 2010	54.7%	52.4%	51.2%
White persons, percent, 2010 (a)	80.4%	64.4%	82.7%
Black persons, percent, 2010 (a)	10.3%	30.3%	12.2%
American Indian, Alaska Native persons, percent, 2010 (a)	0.1%	0.2%	0.2%
Asian persons, percent, 2010 (a)	7.0%	3%	1.7%
Native Hawaiian and Other Pacific Islander, percent, 2010 (a)	0.0	0.0	0.0
Persons reporting two or more races, percent, 2010	1.7%	2%	2.1%
Persons of Hispanic or Latino origin, percent, 2010 (b)	2.0%	5.4%	3.1%
White persons not Hispanic, percent, 2010	79.0%	61.4%	81.1%
Living in same house 1 year & over, 2009-2014	83.3%	85.2%	85.5%
Foreign born persons, percent, 2009-2014	17.3%	7.1%	4%
Language other than English spoken at home, pct age 5+, 2009-2014	20.9%	11.3%	6.6%
High school graduates, percent of persons age 25+, 2009-2014	90.8%	87.8%	88.5%
Bachelor's degree or higher, pct of persons age 25+, 2009-2014	38.2%	30.3%	25.2%
Veterans 2009-2014	1,153	81921	864,923
Mean travel time to work (minutes), workers age 16+, 2009-2014	21.2	24.1	23
Housing units, 2014	10,538	618,803	5,127,508
Home ownership rate, 2009-2014	53.1%	60.2%	67.5%
Housing units in multi-unit structures, percent, 2009-2014	46.9%	33.9%	22.9%
Median value of owner-occupied housing units, 2009-2014	\$142,700	\$123,300	\$130,800
Households, 2009-2014	9,227	534,721	4,557,655
Persons per household, 2009-2014	2.04	2.32	2.47
Per capita money income in past 12 months (2009 dollars) 2009-2014	\$27,279	\$27,892	\$26,046
Median household income 2009-2013	\$43,615	\$44,203	\$48,308
People of all ages in poverty - percent, 2009-2014	7.6%	19.6%	15.8%
Geography Quick Facts	MH	CUY	OHIO
Land area in square miles, 2010	4.17	457.19	40,860.69
Persons per square mile, 2010	4,595.7	2,800.0	282.3
FIPS Code	48482	035	39

(a) Includes persons reporting only one race. b) Hispanics may be of any race, so also are included in applicable race categories.
Source: US Census Bureau State & County QuickFacts

IMPORTANT CONTACT INFORMATION

Mayor

Anthony DiCicco 440-442-2740

Council President

Gayle Teresi 440-823-4462

Council President Pro-Tem

Joe Mercurio 440-605-0538

Council Members

Robert DeJohn 440-473-7517

Donna Finney 216-780-5762

Donald Manno 440-442-4151

Susan Sabetta 440-646-1024

Diane Snider 440-759-1254

Chief of Fire

Bruce E. Elliott 440-442-2626 x 261

Chief of Police

Fred W. Bittner 440-442-2323

City Engineer

Greg Cifra 216-622-2348

City Prosecutor

George Argie 440-449-3333

Compliance Standards Office

Lorna A. Zeller 440-442-2625

Director of Building

Thomas F. Jamieson 440-442-2626 x 209

Director of Community Partnership on Aging

Stacey O'Brien 216-291-3902

Director of Finance/Clerk of Council

Robert G. Tribby 440-442-2626 x 201

Director of Law

Paul J. Murphy 440-720-0379

Director of Parks & Recreation

Sean T. Ward 440-442-2626 x 400

Director of Service

Joseph Fornaro 440-442-2626 x 235

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roberttribby@mayfieldheights.org

pmurphy@hendersonschmidlin.com

seanward@mayfieldheights.org

josephfornaro@mayfieldheights.org

Emergency 911

Police 440-442-2323

Fire 440-442-1214

City Hall 440-442-2626

Department Direct Lines

Building Department 440-442-2107

Clerk of Council 440-442-2659

Finance 440-442-2659

Human Services (Office on Aging) 440-442-2628

Mayor's Office 440-442-2740

Parks & Recreation 440-442-2627

Service Department (Animal Control) 440-442-2629

AT&T 800-660-1000

Board of Elections 216-443-3200

Board of Health 216-201-2000

Bureau of Vital Statistics 216-664-2317

(Birth, Death Certificates)

CEI 800-589-3101

Chamber of Commerce 216-556-4598

Cleveland Water 216-664-3130

Cuyahoga County Main Line 216-443-7000

Dominion East Ohio 800-362-7557

Our Savior Lutheran Church 440-442-4455

(Food Pantry)

Hillcrest Hospital 440-312-4500

Hillcrest Meals on Wheels 440-449-3551

Library (Mayfield Regional) 440-473-0350

License Bureau (Golden Gate) 440-461-2847

Mayfield City Schools BOE 440-995-7200

NEORS - Sewer 216-881-6600

ODOT (District 12) 216-581-2100

Post Office (Mayfield/Lyndhurst) 440-461-3815

R.I.T.A. (Reg. Income Tax Agency) 440-526-0900

RTA Paratransit Service 216-781-1110

TDD (Hearing Impaired) 216-781-6148

STC Senior Transportation 800-983-4782

Time Warner 877-772-2253

City Focus State of the City 2016

City of Mayfield Heights
6154 Mayfield Road
Mayfield Heights, Ohio 44124
440/442-2626
www.mayfieldheights.org

City Focus is published by
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City Focus is Designed & Edited by
Renee Augustine & Tammy Clines

Keep in the Know

Listen

AM 1700

Watch

Time Warner channel 20,
AT&T U-Verse channel 99

On Line

www.mayfieldheights.org



Public Notice of Nondiscrimination:

The City of Mayfield Heights is committed to serving the community regardless of race, color, sex, disability, age, veteran, status, national origin, religion or political affiliation.



Presorted Std
U.S. Postage
PAID
Cleveland, OH
Permit No 1

Regional Income Tax Agency (RITA)

New residents to Mayfield Heights will want to register with R.I.T.A. to insure timely filing of your annual city income tax return. You can go to www.ritaohio.com or call direct at 440-526-0900.